Voluntary Recall of TIKI[®] Brand Gel Fuel and TIKI[®] Brand Citronella Gel Fuel

Welcome to Lamplight's TIKI® Brand Gel Fuel voluntary recall website.

1. What products are affected by this voluntary recall? Lamplight is recalling only TIKI[®] brand pourable gel fuels, which were sold in 32 ounce bottles in natural (UPC 086861094105) and citronella (UPC 086861100455) scents. Pourable gel fuels are intended for use only in outdoor decorative ceramic bowls or vessels. TIKI[®] brand torches and other TIKI[®] brand fuels and products are <u>not</u> affected by this voluntary recall.









- 2. Why is Lamplight conducting this voluntary recall? Pourable gel fuel can ignite unexpectedly and splatter onto people and objects nearby when it is poured into a fire pot that is still burning. This hazard can occur if the consumer does not see the flame or is not aware that the fire pot is still ignited. Fuel gel that splatters and ignites can pose fire and burn risks to consumers that can be fatal. The gel fuel bottle can also pose an explosion hazard.
- 3. What should I do if I have TIKI® brand pourable gel fuel? Immediately stop using the pourable gel fuel and call Lamplight at 1-866-671-7988 to arrange for the gel fuel to be returned to Lamplight for a full refund.

- 4. What should I do if I have another brand of pourable gel fuel? Other manufacturers and distributors have also voluntarily recalled pourable gel fuels. Information and links to such other recalls can be found at the U.S. Consumer Product Safety Commission website. https://www.cpsc.gov/
- 5. **I no longer have the receipt for the product. Can I still participate in the recall?** Yes. No receipt is necessary to participate. You will need the product and you will receive a refund of the suggested retail price.
- 6. **I have not had any problems with the gel fuel. Can I continue to use it?** No. For your safety, please <u>immediately stop using</u> the pourable gel fuel and call Lamplight at 1-866-671-7988 to arrange for the gel fuel to be returned to Lamplight for a full refund.

If you have a TIKI[®] brand gel fuel product, immediately stop using it and call Lamplight at 1-866-671-7988 to arrange for the gel fuel to be returned to Lamplight for a full refund..

This voluntary recall is being conducted in cooperation with the U.S. Consumer Product Safety Commission.

A copy of the CPSC Press Release is below.

NEWS from CPSC

U.S. Consumer Product Safety Commission

Office of Communications Washington, D.C.

FOR IMMEDIATE RELEASE September 1, 2011 Release #11-315

Recall Hotlines: See listing below CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Nine Manufacturers, Distributors Announce Consumer Recall of Pourable Gel Fuel Due to Burn and Flash Fire Hazards

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission (CPSC), in cooperation with nine manufacturers and distributors, is announcing a voluntary recall of all pourable gel fuels made or sold by these companies. Due to the serious risks of flash fire and burns when consumers add pourable gel to an already burning fire pot, consumers should immediately stop using the pourable gel fuel.

The recall involves an estimated 2 million units of various pourable gel fuels packaged in one-quart plastic bottles and one-gallon plastic jugs and sold in scented and non-scented formulations, which were sold since 2008 for between \$5 and \$20 by the companies listed below.

Consumers can contact these firms to obtain instructions for a refund of the product and for returning unused bottles and jugs:

- Bond Manufacturing of Antioch, Calif.
- Lamplight Farms Inc of Menomonee Falls, Wis.
- Luminosities Inc (Windflame) of St. Paul, Minn.
- Pacific Décor Ltd. of Woodinwille, Wash.
- Real Flame of Racine, Wis.
- Smart Solar Inc. of Oldsmar, Fla.

The pourable gel fuel can ignite unexpectedly and splatter onto people and objects nearby when it is poured into a firepot that is still burning. CPSC is aware of 65 incidents resulting in two deaths and 34 victims who were hospitalized with second and third degree burns of the face, chest, hands, arms or legs.

Of the 65 incidents, 28 of them, including 37 burn injuries and two fatalities, occurred with fuel gel products made by Napa Home & Garden, which conducted a recall of its products in June 2011, in cooperation with CPSC. Also in June, CPSC issued a press statement alerting consumers to the hazards of pourable gel fuels. All pourable gel fuel, regardless of manufacturer, poses flash fire hazards.

Consumers should not attempt to use or fix pourable gel fuel bottles with homemade remedies, or replace the fuel with other flammable materials.

Retailers should stop sale of existing inventory and immediately remove all stock of pourable gel fuel from shelves. Some firms are working on a design for caps that may prevent flash fire hazards.

The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on www.saferproducts.gov

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or resell this or any other recalled product.

To report a dangerous product or a product-related injury, go online to: www.saferproducts.gov, call CPSC's Hotline at (800) 638-2772 or teletypewriter at (800) 638-8270 for the hearing impaired. Consumers can obtain this news release and product safety information at www.cpsc.gov. To join a free e-mail subscription list, please go to https://www.cpsc.gov/Newsroom/Subscribe